



Vickerman Company

675 Tacoma Blvd
NYA, MN 55368

Tel: 800-847-8606 Fax: 952-467-2495

LIMITED 10YR CONSTRUCTION, 5YR SEASONAL LIGHT WARRANTY

For Artificial Christmas Trees with LED or Dura-Lit® lights (excluding wood trunked trees) and other products with a 10 year construction and 5 year seasonal light warranty.

Vickerman Company warrants these items against manufacturer-only defects in material or workmanship for a period of five (5) years from the date of purchase or 5,000 hours of use, whichever comes first. This is a LIMITED SEASONAL WARRANTY, covering 90 days of use per year. Warranty only covers trees purchased new and sealed in their original carton. Please read this warranty thoroughly and familiarize yourself with its restrictions and requirements.

Replace bulbs as they burn out. Burned out bulbs shorten the life of the remaining bulbs. Store promptly after the season in a cool dry place that does not exceed 100 degrees Fahrenheit. Should the light strings fail within this period, Vickerman will, at Vickerman's option, either repair or replace the defective part free of charge. In the event Vickerman replaces a part/item it will be shipped via the Ground Service carrier of our choosing. Return the defective section of tree along with a copy of the dated sales receipt with store name noted (mandatory), UPC Code, address and phone number. If you discard our box, retain the UPC Code in the event warranty service is ever required. The tree is not for outdoor use (unless specifically stated as such on the product). Keep away from heat and moisture. This limited warranty does not cover damage resulting from accident, misuse, abuse, negligence, or normal wear. Warranty does not cover: burned out bulbs, broken bulbs, missing bulbs, or unlit strings due to not replacing burned out bulbs. Altering the light sets in any way, or removing them from the product will void this warranty. Warranties only cover use of item in the United States and Canada. (Vickerman does not cover applicable fees or taxes when shipping into Canada)

At the discretion of Vickerman Company, you may either receive a replacement part or be instructed as to which part(s) to ship prepaid to Vickerman Company for our inspection and remedy determination. All items/parts sent to Vickerman must be properly packed in an appropriate sized and sturdy carton. Vickerman is not responsible for damage to items in route to Vickerman. Replacement or repair as provided by this limited warranty is our exclusive remedy to the consumer and does not place Vickerman Company liable for any incidental or consequential damages. All arbitration is handled in the state of Minnesota.

Warranty Service:

Send to:

Vickerman Company
Attn: Customer Service Department
675 Tacoma Blvd
NYA, MN 55368
800-847-8606